



# Seacroft Golf Club

ESTABLISHED 1895

## **A Guidance to Basic Principles**

Golf has always been a sport which prides itself on high standards of honesty, integrity and behaviour both on and off the course; Seacroft Golf Club and its members have always aimed to uphold these principles. The vast majority of the time, every member of Seacroft Golf Club does the right thing in the right way, but any club with 500+ membership will always have an occasional issue. It is not possible or desirable to try and have a club policy/rule for every conceivable eventuality, but we would like to provide some guidance on the standards of behaviour that are expected of members, directors and employees; and the process to follow when any issues cannot be readily resolved.

## **Doing the Right Thing**

Clearly everyone must comply with the rules and etiquette of golf, and it shouldn't be necessary to cover these here. Beyond this we recognise that golf is played for enjoyment, exercise, good company and socialising; it is important that everyone is given the freedom to do this without a long list of 'do's and don'ts'. But with this freedom does come the personal responsibility for what you say and what you do; the acid test here is that if you wouldn't like to hear it said about a close friend or relative you shouldn't be saying it yourself. Needless to say we should always treat each other with dignity and respect and we have an environment that is free from discrimination, harassment, bullying or victimisation. There is a zero-tolerance approach to aggressive/violent behaviour and/or discriminatory behaviour in any form on the grounds of gender, ethnicity, sexual orientation or disability.

## **Voicing your Concerns**

We welcome and value your suggestions and feedback. A suggestion book is placed on the table in the main entrance and your suggestions are always discussed at board meetings. Board members will listen to any opinions/concerns that you may have. The most appropriate time to speak to a member of the board is when they are in the clubhouse; they all have family and work commitments and this should be respected by not telephoning them directly. However, it is preferred that in the first instance an issue is raised with the Director of Golf (Robin Lawie); who will then either deal with the query or pass it onto the appropriate board member, committee or board meeting.

In any golf club and in life in general, there will always be things that go wrong, differences of opinion and disagreements; it is important that when this happens that lively debate and discussion does not get out of hand. In the vast majority of cases these differences can be resolved sensibly and informally between the individuals concerned; this is the right way. However, when it becomes apparent that an issue cannot be readily and amicably resolved it is important that it is dealt with correctly. Again this should in the first instance be raised with the Director of Golf (Robin Lawie); who will then either deal with the concern or pass it onto the appropriate board member/committee/board meeting.

We all want Seacroft Golf Club to be a great place to play golf, a great place for our members to socialise, and a great place for our employees to work; it is the responsibility of all of us to ensure that this is achieved.